

# Newsletter

May 2024

## QHP Website: QHP Member Login

- "QHP Member Login" orange button
- Link is pinned in upper right corner, this takes you to Clinigence Login to view measures

#### **Tip of the Month**

- May's focus is Immunizations
- ◆ If a pt receives an immunization from an outside entity, record it in the correct field in your EMR where the data will be captured. Attached reports are "hidden" in exports
- Document patient refusal in the extractable field for them to be excluded

#### **QHP Antitrust Education**

- See attached document antitrust education is important material for any PHO member to review on a regular basis
- The Antitrust Compliance Policy is designed to provide direction to QHP and its participating physicians.
- The purpose of this policy is to minimize QHP's and its participating physicians' liability for anticompetitive conduct. Failure to comply with federal and state antitrust laws could result in serious consequences for QHP and its members.



#### The QHP Team

Dr. Kevin Oestmann— Chief Medical Officer Lindsay Tolcou— PHO Operations Manager Anad Salem, MD— President

#### **Contact Us**

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## **QHP Quality**

QHP Quality Committee recently had a presentation from a PharmD at Cigna on Medication Adherence. Highlights include:

- The 3 Medication Adherence Star Measures are each triple weighted: Medication Adherence for Diabetes Medications (Oral and Non-insulin Injectable), Medication Adherence for Hypertension (ACE/ ARB), Medication Adherence for Cholesterol (Statins)
- The goal is 80% Adherence
- Can only miss 73 days before failure

### **Multi-faceted Approach:**

- Look back reporting—High Risk for Non-Adherence
- 90 Day Supply/Mail Order/Generic Utilization
- Timely and actionable outreach (MAT-Raw data)
- Patient visit processes:
  - "Every bottle every visit" policy
- ⇒ Discussing mail order at time of patient check-in when confirming patients pharmacy preference
- ⇒ Ensuring script is written exactly as patient is taking

A Physician-Hospital Organization (PHO) is a joint venture between physicians and a hospital/system that is authorized to contract with payers. A clinically integrated PHO is one that uses systems and processes to improve quality and reduce cost through evidence based medicine, performance measurement, information sharing, and alignment of incentives.