Medication Adherence

Best Practice Recommendations

Document Created: March 2023

See the list below for the top ten tips to improve your patients' Medication Adherence:

- 1. **Prescribe 90-day supply.** This reduces the change of missed days between fills.
- 2. **Consider home delivery.** The patient's insurance may have a preferred pharmacy delivery service.
- 3. **Prescribe generic when possible.** This improves medication compliance by making the cost of ongoing medication more affordable.
- 4. Prescribe sufficient refills. This helps avoid missed days while waiting for refill authorizations.
- 5. **Send new prescriptions with dose changes.** This helps provide proper claims data. The pharmacy must know the exact dose to calculate the days' supply and submit a claim. Send a new prescription to the pharmacy that reflects the dose change and adds a notation that this prescription replaces the previous one.
- 6. **Avoid variable dose regimens.** The variable dose regimen day's supply has to be calculated at the max daily dose. If a patient takes less than that, they appear non-compliant.
- 7. **Simplify medication regimen.** This improves adherence when patients take medication fewer times per day.
- 8. **Discuss medication adherence.** Ask open-ended questions such as 'How often do you take your medicine?'. Create a blame-free environment to talk about medication issues at each patient visit.
- 9. **Counsel on new medications.** Educate patients about new medications, including side effects, when to expect effects, and importance of not stopping or skipping doses, etc.
- 10. Follow up. Reach out to patients to ask how they feel. Ask if they are taking their medications as prescribed.